



Patient Next Steps

Starting CRYSVITA

As a patient you have an important role to play...

Your doctor has prescribed CRYSVITA. You may now be wondering, "What next?"

Getting your first administration of CRYSVITA may take a few weeks.

To help facilitate the process, please consider the guidance below.

1 Opt-in to Kyowa Kirin Cares

A dedicated Case Manager and Clinical Educator from the Kyowa Kirin Cares support program can answer questions and support you throughout the process. **However, they can't help until you formally consent to these services!** Be sure to sign the Patient Authorization section of the enrollment form.

A Case Manager will help you NAVIGATE treatment:

- Assist you with logistical information regarding access, reimbursement, and financial options
- Explain how to work with your specialty pharmacy
- Work with your healthcare team to ensure that you get your CRYSVITA injections as prescribed
- Support you over time to help you stay on track with treatment

A Clinical Educator will help to EDUCATE you about disease and treatment:

- Understand your treatment with CRYSVITA and what to expect
- Provide tips, tools, and resources to help you stay on track
- Connect with you along your treatment journey

2 Answer important phone calls

- **We understand you may be hesitant to answer** the phone when you see a new toll-free number. However, Kyowa Kirin Cares and specialty pharmacies may call you from a number you may not recognize to help you with your treatment
- **A Case Manager will call you from 833-552-2737 within 24-48 hours** once the enrollment form is received. If the form was received without your signature, your Case Manager can assist you with completing the Patient Authorization

3 Don't delay scheduling your first dose

- Be sure that your appointment for administration of CRYSVITA is scheduled to occur immediately after delivery. Your Case Manager can help coordinate this
- If CRYSVITA is delivered to your home, store and refrigerate it properly
- If your CRYSVITA is delivered to your doctor's office or another site, expect a phone call from them to schedule your first dose

Questions?

Please note that your doctor can provide you with information on what to expect after treatment with CRYSVITA.

If you have any clinical or medical questions, please ask your doctor.

To learn more about available support, call Kyowa Kirin Cares at 833-552-2737 Monday through Friday, 8 AM to 8 PM (ET).